Navigators are trained, non-nursing professionals who are available to help you find community services, short-term housing, local transportation and referrals to community programs. One of their primary goals is to help patients overcome physical, emotional, social and financial barriers to receiving timely cancer treatment.

The Patient Navigator Program at the UAB Comprehensive Cancer Center is a free service available to help patients and their family members navigate their health care. A personal navigator will be assigned to help you with any questions, concerns or difficulties you may face along the way. The Patient Navigator can:

--Guide you through the health care system

--Help you get to your appointments

--Support you throughout your cancer treatment

--Find answers to your questions

--Locate community and social services to meet your needs

--Assist in completing insurance forms

--Help you find information on health care

--Direct you to local resources and support

--Provide assistance with financial concerns

--Encourage and inform you and your family

--Access your unique concerns and needs

To learn more about the UAB Comprehensive Cancer Center Patient Navigation Services, call (205) 975-7915.

American Cancer Society Patient Navigator

Louise Smith is the American Cancer Society Patient Navigator, located in The Kirklin Clinic Patient Resource Library. The Patient Navigator establishes contact with cancer patients and their caregivers so that they may benefit from the entire scope of resources available to them from the American Cancer Society, the UAB Comprehensive Cancer Center and their community.

Ms. Smith is available to listen and provide cancer patients and their caregivers with information resources (booklets, pamphlets, etc.), support programs (Look Good, Feel Better; Man to Man; Touch; etc.), and services (wigs, scarves, housing, etc.). She also ensures that any additional needs for the patient are met.

Contact the American Cancer Society Patient Navigator

Louise Price Smith

(205) 502-9958

louise.smith@cancer.org

The Kirklin Clinic Patient Resource Library, M-F, 8:30 a.m. to 4:30 p.m.